

HOTEL CAREERS

A FIRST STEP TOWARDS YOUR FUTURE







The tourism sector includes more than 400 occupations that offer a range of career options.



HOUSEKEEPING ROOM ATTENDANT

A housekeeping room attendant provides for the comfort of guests in hotels and other accommodation providers by ensuring guest rooms and public areas are clean and properly presented. A housekeeping room attendant promotes a positive image of the property to guests.

RESPONSIBILITIES

-  Stock and sort supplies
-  Vacuum, clean, dust and polish guest rooms
-  Make beds, change sheets and remove and replace used towels and toiletries
-  Deliver and retrieve items on loan to guests, e.g., iron and ironing board
-  Ensure security of guest rooms and privacy of guests
-  Perform rotation cleaning duties (e.g., steam clean carpets) as required

KNOWLEDGE, SKILLS & ABILITIES

- ✔ A secondary school diploma is preferred
- ✔ Physical mobility and stamina required
- ✔ Ability to follow instruction
- ✔ Detail-oriented
- ✔ Professional attitude is required
- ✔ Ability to work independently
- ✔ Excellent time management skills
- ✔ Bondable is generally required
- ✔ Previous customer service experience may be required
- ✔ Good communication skills are an asset
- ✔ Good organizational skills
- ✔ Workplace Hazardous Materials Information System (WHMIS) certificate/training is an asset

POSSIBLE FUTURE CAREER PATHS

- Assistant or Executive Housekeeper
- Laundry Supervisor

OUR PARTNERS

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